

APPENDIX

VERBATIM COMMENTS

Q6A: Thinking of your own experiences with health care, as well as what you hear and read about, what would you say is the BEST thing about the current national health care system?

- Right now I don't think it's good at all
- I think everybody gets very good care here compared to other systems, like Medicare. I think everyday care is good; I don't know about acute care. I think ambulatory outpatient care is pretty similar for everyone, I don't think it's the same. Acute inpatient care: there's a difference because of things like cat-scans or more complex testing.
- The majority of the people I know have health care; it's a little expensive, but at least we have health care.
- Nothing.
- The availability. The fact that we have a choice between what doctors we want and what services we want.
- That the people are competent and well trained. They take care of a lot of situations.
- The pharmacy drug program for the elderly; the new one. It helps people on a fixed income pay for pharmacy.
- I guess from my experience is that it's available in places; we live in a small town and it's available here.
- For the people that can afford it, it's a good system.
- You can get the best of care in this country, but it's very expensive.
- Relative accessibility to health care.
- It's average. They do the best they can.
- The fact that they can't actually turn people away.
- You get good care. You can choose any doctor you want.
- People need to pay a portion themselves, and that's good.
- Not much; it's not a national health care system, like Australia or England. We have traveled and people in countries with a national health care system might wait for weeks, and even surgical procedures that have to be done immediately they have to wait for months.
- The quality of the physicians.
- The quality of the personnel involved; health care providers.
- We have some of the best medical care in the world.
- We're from a small town and things here are more personal and treatment is more personal.
- Quality and availability.
- National government plans are more comprehensive.
- I think we have the means to take care of people, if we do it affordably.
- I would like to see some sort of socialized medicine.
- Accessibility; you can get in and see the doctor without waiting a long time, along with being able to get surgery without waiting.
- Should cover more people.
- You have a choice on who all you want to see like doctors.
- It's so chaotic that there's room for improvement; it's a worn out machine, that if you replace enough parts it eventually gets fixed. It makes some grudging effort to have universal care but it's grudging. People are plugged into backup systems such as Title 19, usually.
- The freedom to choose the doctor and hospitals we want.
- Our ability to travel and get to our specialist.
- We do have good facilities.
- The ability to choose.
- That is stricter enforcement and regulations on practitioners and facilities.
- A person has a choice.
- If you can afford it you have good health insurance.
- Medicare.
- That there are so many specialists and different types of health care. There are very good specialists
- Health care is usually available if you can afford it.
- You can get your health care on your own instead of the government.

- The quality of it; the medicine and stuff is very good.
- The fact that there is Medicare and doctors have to accept what they pay.
- Health care as a whole is available to most people.
- I'm on Medicare, I don't worry about the rest; the best thing is if you can afford it, you can have it. If you've got the income or the job that provides you with an adequate plan, if you don't, you're screwed.
- If people have the ability to pay for health care, they should. I would hate for it to be government controlled; everyone can choose for themselves the level of care, because it's not a national requirement that everyone has health care. I'm not paying for someone else choosing their own plan. I'm afraid tax dollars are going to be used for national care.
- When you need, it it's there.
- I have always had health care when I needed it.
- It has helped my mom when she broke her hip. She had to stay in the hospital and get blood; she's not good with transfusions, so they had to watch her all the time and they were good. Then she went to a nursing home and got care there.
- I am happy with what I have.
- It's availability; you go to Canada, where it is socialized, and it's not available. They have to get on a waiting list; here it is available.
- Being able to choose your own doctor.
- To be able to go where you want, when you want; I can pretty much choose which doctor and which hospital.
- The subsidized medical health like Medicare.
- This may be related more to our state; the childcare that's available through the Hawkeye program, because lower income folks do have access to health care for their children.
- Emergency care life flight helicopters.
- That it is not government controlled yet. We can get care when we need it and don't have to wait; even access to healthcare for the poor or un-insured.
- We have excellent people that we can go to when we need to get health care.
- Freedom of choice in terms of doctors, hospitals, and type of health care.
- I can go where I want to go and I'm not bothered by paperwork.
- Nothing.
- Wide choices of doctors and hospitals, if you can afford it.
- Actually nothing. My husband has cancer and he's gotten excellent care, but the coverage is just nothing. We can't even get insurance now; unless you work for someone who has insurance, you can't get it.
- Being able to go to any hospital or doctor.
- I can't think of one if there is one. I mean we do have good hospitals and doctors.
- Doctors are excellent.
- If you have insurance it's alright; but if (you don't), then it's not.
- Free clinics that are available for people who can't afford it.
- There is no health care system.
- Probably going to improve.
- I guess if you can afford to pay the premium, you have a low rate; if you pay your bills and everything.
- They give you a pretty good deal; money she means.
- If you have money you can get good health care.
- We've got good doctors and good hospitals.
- The medical personnel and their skills and commitment; they are dedicated to their line of work.
- It's there when you need it.
- I'm not far from a trauma center.
- There are a lot of options for people that are under insured. It's a matter of looking.
- It's available to the rich.
- The Medicare drug plans.
- That the government is not involved. If the government gets involved it will make it worse than it already is.
- The choice of doctors.
- Quality of care.

- I think we are doing a better job at getting children covered.
- Medicare.
- My personal ability to access good health care.
- There are really good physicians. The medical field is highly qualified.
- That it's private. I don't want it to be a government-mandated system, ever. I just don't think national health care would be the best care. You don't see the same doctor that you know personally in a government health care system.
- Well I'd say it's better than none. They're starting to get in line with the prescription drugs and our experience with care has been good. My wife just had open-heart surgery and she had excellent care. Prescription drugs are better than it was, but it could still be better; we're paying too much.
- The choices are good here in America.
- That everyone has unlimited access to healthcare and if they can't afford it they can get free coverage.
- The knowledge and expertise of the medical community.
- The ability to get whatever you need.
- It is essentially private; most of the dollars are from private insurance companies.
- That we have one at all.
- I can't think of anything that's any good.
- There's back up for some of the people I know who don't have much; the quality is on the right track.
- No best thing.
- There is nothing.
- Immediate access to doctors.
- It's just there when I need it.
- That I'm lucky enough to have it, because there are lots of people without access.
- The quality of care for those who are educated, and those who have the financial resources.
- Well I guess I don't know much about the whole system. We have had a problem finding a doctor day or night. We have good experiences with all the doctors in Iowa.
- Quality; it's good care.
- We have access to good quality doctors.
- In most places you can go where you want to go.
- If you have money I guess you can get it.
- I don't think there is one.
- Qualified doctors.
- We have access to it; with socialized medicine, you have to wait.
- The wide number of providers and options for treatment.
- The fact that there are a lot of things that can be done with technology in heart and joint replacement. They are making a lot of progress.
- It's easily accessible.
- That it is available for the underprivileged, somewhat. I work in a school, so I know there are some services for children. But I also know some people, slightly above the poverty level, are still struggling; they're not eligible for assistance.
- We have every kind of doctor we need.
- Not very good.
- We have a lot of high tech. Specialties.
- The prescription drug program.
- Good doctors.
- There is a plethora of qualified doctors we get to choose from.
- Options for older Americans are getting better.
- I think it's great we can insure the kids in the state of Iowa. I wish there was something similar for the adults.
- I suppose you probably have a choice as to what you want to do; quality of care, what doctors you might want to have, or what you want to do.
- Quality is the best thing about it.
- That we have doctors close to us in proximity.

- Availability, you can go just about anywhere and get help.
- The quality of care.
- Very accessible.
- It would be wonderful if we could afford to pay for it.
- Well I think Medicare is pretty good now.
- Research.
- The research they do.
- Availability.
- I didn't know we had one.
- Innovation, new drugs, new procedures, research.
- Unlike socialized medicine, we can go have elective surgery; unlike Canada, where you can wait for years.
- I don't think we have much of any health care system.
- Available to people that can afford it
- They have the technology to do advanced things in medicine, like surgery, and they have come far with medications.
- I can't think of anything that's very good about it.
- We are able to get health care when we need it.
- The research advances that are being made in care. Some of the diseases, that were untreatable, are now treatable.
- The level of care.
- Choosing your own doctors.
- Research into cancer research, stuff like that. I think they're doing good research.
- Availability.
- The amount of doctors and specialist that we have in the area.
- Everybody can get healthcare when they need it.
- High quality of care.
- Availability.
- The most advanced health care technology. I would rather go to a hospital in this country, than in a foreign country.
- That we have Medicare for older people when they're retired. I'm concerned for these young people that they're not saving enough; how are they going to have Medicare? That we do have a Medicare program, school programs, and programs to prevent things. More programs for little children.
- They're trying to help people who don't make enough money to try and get some kind of health care, but there needs to be a cap on it somewhere.
- Well, I guess we're just not well informed enough.
- I like the quality of the care I receive.
- I don't really think we have a national health care system. I know there's welfare for people who don't have health care, so overall most Americans have access one way or another. That it's not like England or Canada where it's a failed system; there's no longer any incentive for doctors to do a good a job.
- Latest technology.
- Accessibility.
- In America I think we have the best healthcare available, because of the easy access to doctors.
- Probably, the quality of the doctors that we have.
- You don't have to pay too much for prescription medicine. That helps me out a lot. My Medicare pays for most of my medicine.
- I think some of the system tries to find new ways to cure health problems.
- Nothing. I think the government should supply us healthcare free of charge.
- The ability to choose your own provider.
- The health care system is great for the people that have health care, and terrible for the people that don't. For those fortunate enough to have healthcare provided by employers, like us, it's great. There's a huge inequity; it's the richest country in the world and it's such a large number of people not covered.
- You can receive care if you can afford it.

- I think the national health care system is doing a good job with the research they do.
- I don't think there is anything about it.
- That I'm able to go to a doctor.
- It covers those people who have worked all their lives and have paid into the program.
- Quite a variety.
- Not really anything.
- Could be a lot better.
- Freedom of choice.
- National health care system? I didn't know we had one.
- The quality of health care is great. They're educated and do their job well.
- That there are a lot of people in the health care system, as in workers. Health care to population ratio is smaller than it is in other countries.
- We probably have the best health care in the world; doctors and research.
- People can still afford it.
- Technological advances.
- The accessibility to doctors and hospitals.
- Individual choice and quality of care.
- It's available to everyone, and it's cutting edge; we're the best in the world.
- The majority of Americans can't afford it, therefore they're not subject to all the experimentation that the medical profession is doing. I think one of the best things is that we are able to take care of our children even though there's a real high emphasis on news about senior citizens.
- Availability. You're able to get help when you need it. No waiting.
- It's available to us seniors which helps. But I think they could really help more.
- The technology of health care is very good.
- Our doctors are educated.
- The availability and access.
- I don't know that there is anything good about it.
- It makes it available to some people who wouldn't have access at all.
- Medicare coverage.
- All but 40 million people are covered.
- There is easy access to doctors in the area.
- Even if a person doesn't have insurance or medical coverage, he can't be turned away. Say they go to the hospital because they're sick; they can't be refused medical help.
- When they came up with the idea of taking care of pharmaceutical needs.
- Medicare, prescriptions, and the visits to the doctors. The cost of the medication.
- Access to specialists.
- Those that are in dire need can get help without cost.
- Starting to provide a plan for children who are not covered/ the Hawkeye plan.
- In general you get good quality care.
- It's available for everyone, albeit the cost.
- That it covers chiropractor care.
- We have technology to be able to take care of the people.
- That it's available to most individuals.
- The quality of care is very good.
- The technology.
- For senior citizens, it is great. I like my prescriptions (Part D). I know costs are high and deductibles are growing all of the time.
- That there are a lot of choices of different types of health care; choices of physician.
- There are a lot of services available if you're covered by a good company.
- Probably one of the best systems in the world.
- That it's there (for most people).

- Probably that we are advanced with what we can do. We have quality professionals providing the care.
- I think the healthcare here is terrible. Can't think of best.
- It covers the seniors.
- Sick? You can get taken care of.
- Our ability to have hospitals and doctors to choose from.
- That it's there when you need it.
- More programs for children.
- Cost of over the counter drugs.
- It's available.
- That healthcare is privatized.
- You will get treated.
- The quality of health care.
- That we have a choice of where to go.
- Progress they made in taking care of people when they are injured or diseased.
- Being able to pick your doctor.
- Everybody being insured.
- It's provided for everyone, if they want it.
- The training level of the people providing the care.
- The right to choose my doctor.
- Everybody gets coverage. I have a neighbor that doesn't have an income, and she gets care for cancer. They all get the care they need even if they can't afford it. There's a neighbor that gets food stamps, has no income, and she goes to Iowa City to get care; at least judging from my neighbors and where I live, if you need care you can get it.
- There has been a lot of improvement over the years.
- Were not on a waiting list.
- I think it needs to be changed a whole lot. It needs to be more accessible to lower income people.
- If one knows where to go, you can have access to the best.
- We have quality health insurance available.
- For me I have a choice; I can pick any doctor in my PPO in the network. I never found a doctor I needed that wasn't in the plan.
- They have paid very well for me on Medicare.
- It's there when I need it.
- That we have quality doctors.
- The healthcare system provides easy access to doctors and hospitals.
- The fact that there "is" one. Some places in the world don't have one.
- The specialized medicine and physicians; other counties don't specialize.
- I can't say there isn't anything good.
- That you can get health coverage at any hospital in the area.
- Access to the proper doctors.
- I just think they could do a lot more for the senior citizens, and people all around, about the cost of care and medication.
- If I didn't have it, I couldn't afford to buy it.
- That it covers everyone, regardless.
- It's available.
- It's good that I have health insurance.
- There is a good choice of doctors.
- There isn't a waiting list; if I have a problem I can find a doctor to take care of me.
- I have no trouble getting in.
- It's generally available to everybody who can pay for it.
- The people that work in it.
- The quality of care in Iowa is good.

- We have good luck in this area.
- That we have a choice to get it.
- Nothing; they are not the best right now.
- Leave it the way it is.
- That the majority of doctors will accept Medicaid and Medicare.
- The access to any kind of need that you have.
- The right to choose.
- It's better than anyone else's; a lot of countries don't have any.
- Government regulations, approval of drugs.
- The government isn't meddling in it.
- Just the access to the health care; the convenience of it.
- You can choose your own doctor and hospital.
- The ability to choose, and not put on waiting list like in socialized medicine.
- Not much.
- We have, as the world goes, the very best technology in health care available.
- Better doctors.
- Technology.
- Medicare has been quite well for me.
- I think there can be a lot of improvement; the government is rather poor managers.
- We can still pick and choose where we want to go for our doctors.
- We have well trained doctors and feel satisfied with the quality of their education.
- That there is one.
- Driven by fair market and competition.
- They're improving it all the time, but people don't take the time to research the different Medicare types (advantage, supplement).
- The knowledge of the health care providers.
- The quality of doctors.
- Prescription coverage from Medicare.
- None.
- I suppose our doctors are some of the most skilled around.
- I like to be able to be checked out without any questions asked. They don't care what race you are.
- I feel we have competent doctors.
- The quality and accessibility.
- There are a lot of good doctors.
- People who work for a long time and have insurance are generally in good shape.
- I'm satisfied with Medicare.
- It attempts to give coverage to those who are not covered.
- I like it the way it is now.
- I don't know if there is anything good; I think it should be re-done.
- It's adequate. You may have to travel for quality care.
- New technology.
- That it covers a big majority of people.
- Nothing.
- We have a lot of choices.
- The drug plan; it pays for a big part of my medications.
- It's not run by the government.
- Those that can afford it can get the health care they needed.
- They have the best doctors and treatment in the United States, compared to other countries.
- There are a lot of doctors.
- I don't have to pay anything.
- The level of education that doctors have.

- I would say I am very satisfied. Just for instance, I need to have knee surgery and I don't have to wait for it; I can have surgery now. My husband has an immune deficiency and he has treatment every four weeks with no one telling him to wait to qualify for treatment, like we would have with a national system like Britain and Canada do.
- The quality is good.
- Easy access.
- We have good health care available.
- Doctors are decently educated.
- We have very good care in our area; better than some places, I would think..
- I think it gives a great many people opportunities to be helped, that not everyone has.
- That it is good. Health care things are getting better as the years go by.
- Nothing.
- I wouldn't say anything, because not everyone can have health care. It should be available for all. Not enough is done for those who can't do for themselves.
- Nothing good to say about the system.
- In this community, quick access to medical care.
- That they are talking about improving it; that they are considering it anyways. Whether it will happen in my lifetime, or not, I do not know.
- If you're employed, they do offer insurance plans at a cheaper rate; it would be nice if all employers did that.
- Promotes innovation; new drugs, health care procedures.
- We have some type of healthcare.
- I just think the different doctors that are available; you can get the specialists you need.
- The fact that people are waking up about the treatment they are getting, and learning more about what their health care should be.
- They are at least are making an effort.
- You can have healthcare insurance, if you need it. And there are programs out there for people who are adolescents and children.
- Availability of doctors and of care.
- Medicare.
- Nothing.
- The treatment.
- People's ability to get treated in an emergency situation.
- You do have options, like second opinions; if you have access to internet, you have research you can do yourself.
- Quality and availability. Too many obscure rules for the doctor.
- Seniors can choose their prescription drug plans.
- Something is better than nothing.
- It's not government run.
- Healthcare for all the kids.
- Access for hospital emergency care.
- Medicare; but it's still a lot of a gap.
- Availability of doctors.
- It's alright, but I don't think it's a good program. The soldiers are not getting the help they need.
- The amount of education you have to have.
- The quality is very good.
- We have very talented and capable service providers.
- It hasn't collapsed.
- Technology and quality of health care professionals.
- The regulations that they are trying to provide.
- You don't have to jump hoops to see specialists.
- The availability of doctors.

- Clinic on every corner.
- Best healthcare in world.
- The state will cover all children, regardless of whether or not the parents have insurance.
- I like the hospital in Mason City, Iowa; they're very good at what they do. I can't speak for the rest of the country; I know there's complaints and poor situations, but I'm happy where I'm at. They seem to be very good at what they do; they try very hard. When my doctor wasn't sure, he sent me to Rochester; that's two hours away; that was his idea, and they did a good job.
- You can pick your own doctor.
- We have a lot of research. And I am accessible to good healthcare, because I am employed.
- We have the ability to choose what doctor we want.
- I feel that there's adequate health care; it's very good.
- The quality of the care, and the caring attitude the physicians have.
- Nothing.
- The advances healthcare has made, compared to other nations; hospitals especially.
- They're constantly improving, trying to include people they didn't use to.
- Lower income families can get it when they need it, and they still have to pay a little. The cost is reasonable for low income.
- Quality.
- Anybody on Medicare can participate in healthcare by showing your Medicare healthcare card.
- You can get care when you need it
- I work for an insurance company. I think my insurance company provides excellent customer service
- Children can get the health care they need.
- Care is excellent.
- I have three kids and seven grandkids; no one has health care, because they can't afford it.
- We should be glad something exists, but I don't think it's anywhere near what it should be. Even though I have insurance, I can barely afford my prescription drugs. Even for people with coverage, it's not easy for them. I hate to think about what it's like for people without coverage. I think the care we do have, if people are able to take advantage of it, is good. But for people who don't have it, they're in trouble.
- I don't know if there is a good thing about it?
- Nothing.
- Easy to get in to see the doctor.
- Technology.
- Very available and relatively affordable.
- If you have good insurance, you get good care.
- People get Medicare, or Medicaid. Give it a four.
- I am proud that we have some of the finest doctors in the world.
- The number of new medicines.
- I wouldn't say there's anything good about it
- If there is a problem, I would say it appears that is somewhere to go to get care.
- How quick you can get it, and the quality.
- Choice; you can go to whichever doctor you prefer to go to.
- Research into new cures and treatments for the disabled and chronically ill.
- It's available for everybody.
- Accessible to everybody, whether they have insurance or not.
- You're free to go to what doctor you want.
- The freedom of choice in choosing doctors.
- Too expensive; not available to people that don't have money.
- Medicare is good.
- I was able to have health coverage when I worked and that same coverage carried all the way to my retirement.
- The nurses; they do everything.
- I don't think the national health care is good.

Q6B: What would you say is the WORST thing about the current national health care system?

- It's more into treating illness than wellness.
- Very expensive, especially for anybody over fifty.
- To some extent the insurance companies have some control over what goes on; preauthorized stuff, if I want to do this test and the powers that be don't say it's linked to a diagnoses, I can't do that.
- It's very hard to get hold of anybody in Medicare. For instance, timeliness; everyone has a different answer for the question I ask and it seems that most don't speak good English or they have a heavy accent and don't understand what I am saying to them. My mother is also in a nursing home and she has her own insurance plus Medicare and Medicaid; they keep enrolling her in new plans because it doesn't show she has Medicare and her own insurance.
- It would have to be the cost of health care. For what you get from health care is not a whole lot.
- Ineptitude, bureaucracy, and red tape. Communication between doctors when you have to go to specialists.
- All of the political hype.
- That you have to have insurance to get health care.
- Not everybody is covered, and the cost of hospitals today.
- Rising costs.
- The cost: either you can get adequate care, but it costs too much if you have insurance. Insurance itself is very expensive, and if you don't have it it's practically impossible. Me and my wife spend \$500 a month.
- Forty some million uninsured in the country.
- The worst thing would be the cost.
- Too many people that cannot afford health care.
- It's slow; a lot of people have to wait for service.
- From what I've seen and heard about, not everyone is able to get coverage when they need it. If they do, it's often not the coverage they need; I don't know anybody from personal experience, it's the stuff I see on the TV.
- You get so many bills for the same procedure that it's very confusing; doctors, radiology, etc.
- It's too expensive.
- A lot of people think they should be 100% covered with no responsibility to cover themselves.
- So many people can't get quality health care.
- Not available to the people that need it.
- They don't give people with children insurance, and elderly people don't have enough insurance.
- If you're on a health care plan, you can't choose your own doctor.
- The cost and distribution of prescription drugs.
- I can't see anything bad about it.
- It doesn't cover low-income people.
- It's not well organized. The almighty dollar is clouding the quality of medicine; getting as many people in as you can, and they have to answer to so many things.
- So many people are not covered.
- Limited doctors that accept Medicaid and the reimbursement rates are very poor in Iowa.
- Medicare and insurance...getting it billed.
- Cost; underinsured, and not insured.
- It costs too much. There's too much politics in it. Medications and everything is expensive. You can go outside the country and get medicine for one-half the cost; here, you go to a hospital and it's out of line as far as cost.
- How hard it is for people with low incomes to get health care.
- They always say that everyone is supposed to have care; they do, but it is really expensive and retired people have to get their own insurance and I have to pay for everything myself.
- The fact that there is millions of people uninsured.
- That it is paid for by insurance and government, which is why, I think it's so expensive. People need to be more responsible; people with insurance don't care how much it costs, they just go. Well I have a sister in law, she wants to have some tests done and I say it's expensive.

- So many people don't have any.
- Poor people have to suffer.
- There are too many people who do not have health insurance.
- The price of insurance and healthcare.
- That there is so many people that don't have it.
- Health insurance is way too expensive.
- It costs too much money for the working person.
- I think it's bad that all don't have health insurance.
- There universal system has no universal standards for conformity to any standard of access or quality. Every independent funder, such as Title 19, is given an independent standard to conform to.
- The cost and the waiting for specialists.
- The cost.
- If you don't have insurance, you can't afford it.
- Insurance companies greed.
- The unavailability or either no coverage available and not having any coverage because they can't afford it. If you have pre existing health conditions you cannot get insurance.
- Insurance companies continue raising their rates.
- The cost of health insurance.
- Prices.
- That it mainly takes care of middle and upper class people. The system should be better for lower income and those about to retire.
- In some places, if you go somewhere for an emergency, the time it takes to get the help that you need is out of sight.
- Bureaucracy and red tape.
- Medicine is high, the doctor bills are high...everything is sky high.
- I still don't think it covers all the people that should be covered.
- For some it is an overwhelming expense.
- Cost.
- Not enough people are covered, children especially. Also, big co-pays.
- There is no way to control costs of health care.
- Not everyone has it and can afford it.
- The paperwork and not allowing doctors to be doctors who doctor.
- Not enough health care for our elderly.
- Doesn't cover everyone.
- There are too many people who are not insured or under insured.
- People that need it don't get it. My husband's mom has no insurance, so she doesn't get it. She does have Medicare. My nephew was diagnosed with cancer of the neck, and he's going to have to pay for his own health care.
- I don't pay too much attention to what's going on because I'm happy with what I have.
- The cost of insurance.
- For people on Medicare, the doughnut hole. There is coverage up to a certain amount of dollars, and then it falls away.
- Not being able to afford healthcare.
- Uninsured people abuse emergency rooms and hospitals and don't pay their bills; they can't afford it.
- The government is getting ripped off by the doctors that bill Medicare. We had a case where my wife is going to have her teeth fixed; if I have Medicare it would cost more than if I had no insurance.
- Low income people can't access it.
- I think probably insurance costs, especially for those who may have a medical problem.
- Cost.
- Mental health; my insurance didn't pay for it when I was working.
- The number of uninsured and how much that costs for everybody.

- That our own government doesn't give a crap about their own system and I think that is obvious.
- If healthcare isn't available to everybody when they need it, I think it's too bad.
- It's very over costly. I believe pharmaceuticals control it. Politics are in it way too much. Pharmaceutical companies are raking the people and U.S. companies.
- The cost of healthcare.
- It's so terrible expensive; it costs way more to get covered than what you would get back. I know 25% of your wages go to health insurance; that's just common knowledge.
- Cost is too high.
- The expense: people not being to afford health care.
- I would say the cost.
- I am 63. If I quit my job, I'm up a creek because I won't have health care from my employer. If I don't have a supplement. Small businesses can't afford health care. My 40-year-old son doesn't have health insurance.
- The cost, and if you don't have insurance you don't have good coverage.
- The fact that insurance is so high and people can't afford it.
- The health care system is not taken to heart as much as it should be it's all about politics and people should be more concerned about the patient.
- If you have money you have health care, if you don't have money you don't have care. Even if you have insurance you can be dropped.
- The cost.
- That people get it for free all the time and they don't have to work; old people are different, but not for young people who can get a job. Some people can't afford it, but some just live off the government.
- With out money you have problems.
- Accessibility.
- I don't think we have a national health care system.
- All of the paper work, all of the middle men, insurance; we can see that it adds so many layers of administrative expense.
- It would have to be the cost, because your premium goes sky high if you have a surgery.
- The cost.
- Price.
- It's not available to the poor.
- The lack of health care by so many.
- If you don't have insurance they don't seem to care and the cost is expensive.
- Cost.
- The cost too high.
- Health care is too costly and we are getting less and less benefit from it. The money is going to the wrong people. We aren't seeing any of it.
- Not providing health care for everyone.
- There are too many prescription drugs out there. I do not think it is necessary for people to be put on so many prescription drugs. I think that if people were to go natural it would be a better way to go.
- People who have no access to health care.
- The cost and that others do not have access to good medical care.
- If I need to go to a company to go get an MRI locally, there is a problem with communication between different hospitals. If you tried to go to eight different hospitals, you would get eight different responses back.
- That there's a lot of people that need health care that don't have access to it, can't afford it. A lot of them are jobless or a lot of senior citizens that have a lot of medical costs; they have to decide, "do I pay for my medicine or not eat?"
- The cost of health care.
- Controlled by insurance companies.
- I think it's too expensive. The government needs to set some guidelines, particularly about the elderly to keep the cost down. Maybe the government should help some of the older people with funding.
- People can't get the health care when they need it; sometimes it's way too late.

- Not everybody has the availability. The small business owner has himself and his family, but not coverage for his ten or fifteen employees; he can't afford it. That's a major reason why people don't have coverage. I'm not saying everyone should pay or it would be good if anyone could have it. I think the insurance companies suck; they have too much power. We're very fortunate that our insurance is very good.
- I think everyone should be eligible and they aren't; if you don't have the insurance you're just not getting the care you should have.
- The cost.
- That we have too many people that expect to get health care for free.
- The high cost, and the number of people that have no health insurance.
- Cost.
- The way of going about getting a specialist.
- Government involvement.
- Probably the cost.
- That we don't have a better health care system, like some other countries.
- Insurance companies and HMOs; they direct the medical care instead of the doctors.
- The amount of insurance for malpractice.
- They don't help the people that have worked their whole lives for nothing and have to pay \$300 for a prescription, where as young people with multiple children or don't works can go to your local county hospitals and pay 5.00 dollars for prescriptions. They need to get the dead beats out of the system and take care of people that have worked their whole lives.
- A lot of people can't afford being left out and suffering, like kids and single parents. The people who have money have their health care.
- The cost of healthcare.
- Not affordable for a lot of people.
- That there's a lot without; either they can't afford it, or for some reason don't qualify.
- They can't get the health care they need. Some companies don't carry policies.
- The cost of insurance and the health care itself is getting very prohibitive. Not everyone can afford health care.
- It would have to be the overall difficulty of obtaining the proper care when you need it.
- Bad for people who don't have insurance.
- Simple healthcare, for those who can't afford it, requires a visit to trauma center.
- There are some people who can't get the health care they need because of the cost.
- The cost.
- The price.
- High cost.
- Cost.
- It's overloaded. There are lots of people on Medicare. If they have a hang mail they go to the doctor
- Equality.
- It doesn't reach enough people.
- Lot of cost and availability. Lots of doctors are over booked, treating symptoms instead of preventive care. I think a lot of people are getting passed by.
- The cost.
- That we still have people who are slightly above the poverty line who don't have access to health care. They're not eligible for assistance.
- The people who don't have healthcare; they keep wanting to give it to children; what about their parents?
- Cost and coverage.
- The high cost of medications for people who can't afford them.
- The cost is too high.
- The fact that there are a lot of people who don't have healthcare and can't afford it. Health insurance has become too expensive for individuals to purchase. Insurance companies seem to put on restrictions as to what doctors you go to; they seem to be able to do whatever they darn well please.
- They help too many illegal people and people in prison.
- Cost.

- I don't trust doctors and their knowledge. The availability of the doctors that you want to go to. They make you jump thru hoops.
- Some people cannot afford health care.
- The cost.
- The cost. Most people cannot afford health insurance.
- I think prescriptions are really expensive; it's ridiculous.
- Parents with small children making health insurance available for persons with small children.
- It just too expensive for health insurance.
- Health care is way too expensive.
- Probably the stupid government, administration, and hospitals care; not the insurance companies. The deal stinks; they want to provide health care, like social security, but they don't want to provide preventative care. You have to get supplemental insurance, and they can't even do that. The private insurance companies are running the drug thing, but the government wants to take that over. That's asinine, the private companies are doing it at a discount, and they're doing fine.
- Lack of access; so many people don't have insurance.
- I think we need a more reasonable price for services. My son needed a stitch and it cost us \$800 at the emergency department; it's outrageous!
- Cost.
- Price too high.
- There are too many people who are being left behind and not being able to get coverage because they can't afford it.
- The high cost of healthcare.
- I don't think many people are informed about it as should be.
- I think they need to do something about nursing home costs.
- The cost.
- Cost.
- The cost.
- To be honest we have a great health care. It doesn't effect me personally.
- The health care system does not take care of the people who are actually in need of the care and can't afford the care.
- The different standards. Disclosure about doctors experiences, bad things at hospitals, or even good things; there is no full disclosure.
- Our drug companies control the congress.
- There's not enough coverage for lower income people.
- People that can't afford it, don't get insurance.
- People who might need to take advantage of that technology, but can't.
- It's not available to so many people; they can't afford it.
- Escalating health care costs. I think Iowa ranks low in Medicare reimbursements
- It's so dependant on insurance. People that are not as fortunate as we are, can only get the bare minimum of health care.
- Probably cost, along with the unnecessary litigation which drives the cost up. There are a lot of lawyers getting rich.
- Not enough coverage for all people. The health care system is pushing the elderly people to far out there and doesn't give them a chance to get covered the same way other ages are being covered. There isn't a program set that covers those in the age range of 63-65 like for other ages.
- Poor access.
- Lack of care for ones who can not afford insurance.
- The cost and it not being available to people who don't have insurance.
- Cost.
- The high cost of health care.
- Not everyone has health coverage.
- The overall high cost of everything.

- Some of government regulations are negative.
- There are a lot of people in need who can't get health care and a lot of people who have money and can afford to pay.
- The cost.
- The cost.
- The insurance system; not necessarily people being able to afford it. You either have to have a job that provides it, or it costs a fortune.
- It does not include enough people.
- It keeps climbing (healthcare).
- Many people don't have access.
- I'm thinking that some people on social security get everything, while others can't get social security and healthcare.
- Health care isn't available to everyone.
- Probably people don't use it more than they should because of lack of education of some people.
- Impersonal relation with health care providers that are interested more in money than in the patients.
- The high cost of health care.
- The waste and the costs of healthcare. All the red tape that this administration wastes; it has nothing to do with healthcare.
- I believe the federal government wants universal healthcare, but they want to control your money.
- High cost.
- The money angle on some testing; sometimes the x rays are so expensive, and the insurance companies don't pay enough.
- There are a lot of people for whom the cost is too much and they don't have it. Just the cost
- Not everybody has access to insurance.
- Inequity; lack of access to people who are low income, because of the inability of the country to develop a national health plan. It's because of the drug and insurance companies; their lobbies are too strong, and the political parties don't have the will to change it.
- They don't help seniors that much.
- The cost. There are too many people without health insurance.
- I don't like that the insurance people are dictating to the doctors what the doctors can or cannot do.
- If you don't have money you cannot get health care. I think the doctors milk the system. They keep you coming back to them.
- Often times you are considered a number.
- The healthcare system does not cover anyone.
- Incompetence on all levels, one hand does not know what the other one is doing.
- That it's not given to people that need it, but can't afford it
- It's not adequate.
- It favors people who are financially well off.
- People who do not have access to health care and are not insured.
- Insurance premium and the exclusions, if you have a pre existing condition.
- Promises to much cost to much tax or we will lose doctors.
- The administration and the rising costs of health care.
- The high price of healthcare.
- It seems to be about politics rather than the actual patients. The choices of prescription drugs and services available, and how much people are charged; for those services, it's all dictated by policies and regulations of who ever is in office at the time, not necessarily about the actual patient and their actual needs.
- HMOs always get too expensive in the end.
- The lack of access for a large percentage of Americans.
- People are not getting the care that they should have.
- Prices are high for health care.
- The price. It's outrageous! You have to pay a huge deductible. A guy has to work a whole week for free in order to afford healthcare for his family.

- People that are priced out of the system especially elderly people.
- The cost of the healthcare.
- That health insurance is not more affordable.
- Cost and overall structure about how people are covered.
- People complaining about it.
- Cost.
- They can't afford the health care.
- That not everyone is covered by healthcare, because it costs too much.
- I think it's in a meltdown and it's going to take a real sharp politician to shake things up and take the emphasis away from insurance and more on healthcare. There is more of a concern for what they're going to make, than for what the patient is going to get. We're not the helping nation we once were.
- The cost; prescriptions are too high, and insurance premiums are too high.
- They [Medicare] don't pay enough. So, the hospitals aren't getting the money they need.
- The expense of it, the waste of the cost of healthcare; it's terrible.
- Interference from pharmaceuticals and lobbyists. I've had to wait in the waiting room while the pharmacist talks to the doctors for thirty minutes.
- Denying people and cost.
- That there isn't health care for everybody.
- Cost.
- That so many people aren't participating in it they are cut out of it, shut out of it
- Forty million people who are not covered.
- It seems for those who don't work, health care doesn't cost money; for those who do work, it does cost money.
- The fact that not everybody can have equal access.
- That everybody is not insured.
- It does not cover prescription drugs for the elderly.
- That's it not equal. Where as I have great luck with healthcare because I have a great package, others don't get the same care that they need. I'm in a lucky situation and I see others that aren't. And the costs.
- The price; if you want quality care you have to pay for it.
- Some of the limitations that it has on chiropractor care.
- We don't utilize it to do it (supply health care to all).
- The welfare system with medical coverage should be looked into, because a lot of people are getting medical attention without working for it.
- The cost; premiums are too high.
- Probably the cost.
- Cost; we are misled on the number of people covered.
- Healthcare is too high priced and not everybody can afford it.
- That it's not available to all. Self employed pay a lot more too.
- The cost; it's way too much right now.
- Too tied in with the commercial and big money operators.
- That not everyone is covered by a plan or has the ability to be covered by a plan.
- I'd say paying for healthcare. Don't pay very good; what's covered and the cost.
- People who have no insurance.
- As far as Medicare; when I was trying to help my dad, it was very confusing. There were so many choices of what doctors, hospitals, and plans out there for my father to go with.
- It's set up for insurance; me being a cash payer they don't know what to charge me.
- We don't have national health care. Not everyone can afford health care.
- They charge you; you pay for insurance, but if you don't use it you don't get that money back.
- Cost.
- I think there is too much government involvement.
- Bad coverage for seniors.
- There are a lot of people who have zero access to medical insurance.

- The number of uninsured people.
- A lot of people don't have it.
- The cost.
- Big government too much involved.
- The people that don't have any coverage.
- If you have an ongoing symptom, it gets overlooked. And people without insurance are overlooked.
- The cost of the healthcare.
- That there's too many law suits out there against them. That makes our costs go up.
- Coverage for the people in whole. The cost.
- The high cost of premiums.
- Medicare patients don't really know if their coverage is going to be acknowledged when they go to get services; sometimes they do and sometimes they don't get coverage.
- Not being able to see the doctor you want to see.
- They are helping people that don't need to be helped, and letting others go that do need to be helped.
- It can be costly for self employed.
- Too many people can't get healthcare. Too many people are shut out.
- The high cost of healthcare is staggering.
- A lot of people can't afford it; it's way out of their reach.
- The prescriptions being set up by Medicare. No common sense reason for deductibles and co-pays; it should be set up some other way. They'll spend more on administration than prescriptions.
- The lack of health care coverage for all people.
- Availability of healthcare for low-income individuals and the quality. Children should have the right to be insured. Elderly people should have the right to be insured at a minimum or, no cost.
- I just don't think it is set up for the working class people.
- Cost. The healthcare here has basically become a big business; the personal touch is gone.
- The media complaining about it.
- The federal bureaucracy red tape; they have to know everything and the doctors have tons of paperwork..
- Continual price increases.
- Litigation; the right of people to sue for any amount money. Because of malpractice suits, health insurance goes up.
- The number of people whom are uninsured.
- Not enough choices; doctors, plans, etc.
- The cost.
- It's not set up properly. People who don't work get everything handed to them on a silver platter. And people who work don't get what these people on welfare get; like free glasses, and most of their medical.
- The high cost of healthcare.
- The red tape.
- Nobody listens to what people are saying, especially about the medication. I can either pay a bill or buy my medication.
- It costs too much.
- It's expensive and not fair for everybody.
- Cost; not knowing what you are going to pay in the end, such as when you have surgery. The limited hours on weekend; most places close around noon and my child might run a fever in the evening.
- What the government has to pay for is expensive.
- Paperwork
- That it's not available to everybody.
- The cost is too high for regular people to get it.
- Peoples inability to get care.
- I don't think that is cheap enough for people who do not have the funds to pay for it.
- There is a bunch of money being wasted; maybe malpractice insurance is causing it, I don't know, but it has gotten way out of hand.

- Costs too much for normal working people.
- Malpractice and fraud.
- People view it as a right; they go to the doctor even though they don't have money, and they don't want to get a job.
- The x-rays don't show what's really there some times.
- The doctors don't treat everybody.
- The costs, like out of pocket cost that you have to pay. Like what the insurance doesn't pay
- It's very expensive.
- Insurance companies.
- The cost per month is very high. I am talking about what I have to pay personally every month.
- We have always taken care of ourselves.
- Nothing.
- The fact that if you don't have insurance they don't get help and if they do they can walk right thru the door that's not right cause it can be something serious.
- Cost.
- Cost of getting care is too high.
- Not accessible to everyone.
- Everybody complaining about not having healthcare.
- High cost.
- Cost.
- Part d medicine, having trouble with it being taken out of social security.
- It's available to people who know how to work the system. But it's the people who work and who try to take care of themselves and be honest, it's not available to them.
- Cost too much.
- A lot of people can't get it, because they can't afford it.
- Politicians getting involved.
- We don't have one.
- The price. The insurance premiums going up and up. Too many special interests. The same medicine you give to a horse is 10 cents, and for humans cost hundreds.
- Iowa is reimbursed unfairly.
- Insurance companies dictate how long a patient can stay in the hospital, not the doctor. If the patient disagrees, he has to pay the difference for the length of stay.
- All the book keeping that the doctors have to do. All the rules and regulations.
- It's over controlled, too costly, and the best services are not available to everyone.
- Cost.
- The cost; it's outrageous. It's good health care, but you pay a lot to get it.
- The inability to getting signed up with Medicare.
- They keep changing the cost. It's more expensive now than it was at first; I'm talking about Medicare, I wish they'd leave it alone. They(government) could do more for the poor people, especially when one's social security won't cover medical expenses and prescription drugs.
- Too much graft and corruption.
- Cost is too high.
- The fact that preventative care doesn't get the recognition that it needs.
- There is no national health care system.
- That it doesn't cover the poor.
- The high cost of health insurance.
- Politics is the worst thing about it.
- Americans can't afford it.
- The fact that it is unavailable to a lot of people.
- High cost.
- Under Medicare there are things that are not covered that I think should be; like dental and vision.

- Unaffordable for too many people.
- Sometimes it takes a while to get into a doctors visit.
- There is no national health care system.
- Cost.
- People that aren't able to get coverage.
- The access people have to healthcare is limited.
- The cost of insurance and healthcare.
- Everyplace asks you what type, and if you have healthcare, before they treat you.
- Too darn expensive.
- I don't think there is a worst thing about it. I think it's okay.
- All the red tape people have to go through.
- It's too expensive unless you have insurance.
- It's not available for a lot of middle-income people.
- The price of health care.
- Not enough accessibility to all in the U.S. and accessibility should not be dependent on ability to pay.
- The price is too high.
- The costs of medications are way too high. They have lobbyists that keep it up.
- It's the cost and availability.
- The cost.
- It may be a step towards socialized medicine.
- Cost; so many people have no insurance.
- Cost.
- The travel to different areas for certain things.
- The cost-it is too high, expensive.
- It doesn't cover everyone.
- Bad doctors.
- Everything; lack of access for many people, cost.
- People without the means are denied access.
- So many cannot afford insurance.
- It's too costly.
- The deductibles are high.
- We need more money for disease control like cancer.
- The price that some doctors charge is too high.
- Too expensive.
- The lack of people being able to get insurance.
- Not a lot of accessibility. And you need to work around the doctors and feel like I'm in an assembly line; not personable.
- People that could be buying their own health insurance want the government to do it for them.
- The cost.
- I suppose, for some people, it's the distance they have to go to get to a doctor; like those that live in rural areas.
- The bureaucracy.
- The cost.
- It's not accessible to everyone.
- It is not a fair system to have to have money to get good care.
- The high cost for people; especially young people and young families that don't receive Medicare.
- Well I don't think it's very good. I think about HMOs; the restrictions. Insurances can get into the way of the doctors. They have to go by the insurance, and I do not think that is the best care. I think they have too much to say about how people get treated and if they can get treated.
- There's not enough coverage.
- They don't take care of people.
- I think there needs to be reform to keep the cost down.

- Policy holders and paying more.
- It's too expensive.
- The money allocated for the poor.
- People who don't have money can't get medication or care, because it cost too much.
- Treatment of people who are poor and can't pay.
- It's too expensive. I don't like that so many kids don't have healthcare.
- The lady that died in the hospital while trying to get help, and my friend that was taken to the hospital and was told that if it weren't a weekend they would call someone in to operate immediately but to bring her back in on Monday and she didn't make it to Monday and that kind of stuff really irritates me.
- Prices keep going up. It's expensive when you don't have it, and it is expensive when you do.
- Access for the poor and the people without health care.
- Cost.
- The cost; I just think it is too high for people who don't have insurance.
- The fact that doctor will give pills in a minute instead of doing something different
- Cost.
- The ability of courts to award any unlimited amount in malpractice suits that may involve trivia.
- Probably when you get old and then find out you can't get insurance.
- The cost.
- If you have insurance, you get help; and if you don't, you're in trouble.
- Medicare I don't like; we pay through the nose and when you have a problem they don't want to check it. They allow only one check. It appears to be a lack of interest.
- Everyone doesn't have it.
- Cost.
- You can't get health care and if you can get it, you can't afford it.
- That there are a lot of younger people with children who can't afford healthcare.
- Cost.
- People who can't afford insurance is the worst.
- The way that healthcare providers take advantage of insurance.
- The commercial for the drugs for depression and sleep aids, there seems to be a big push for drugs.
- Politically maneuvered.
- There are many people who are neglected because it is too expensive. Poor people get lesser quality care because they can't afford good care.
- Too many young folks can't afford insurance.
- They need to help more people.
- Too many people fall through the cracks.
- The corruption within the system. There have been times when I haven't had insurance and I've been treated differently. People take advantage of welfare, and physicians sometimes use the system for their benefit only.
- Not being able to get to a specialist; a lot of insurance will not let you go to them.
- The drug program, the cost, and it is somewhat political. Pills cost too much.
- The poor people that don't have a chance to get medical in their company.
- Hate to see everything go to one health care company.
- Cost.
- Cost.
- The cost.
- If your not employed and in a group plan, the cost is prohibitive; you could go bankrupt.
- Prevention.
- The cost.
- That not all children are covered.
- Emergency room waits.
- The cost.
- The amount of paperwork and bureaucracy.

- Doctors not trained to treat the ailments that are coming up, treating women in particular. Insurance companies dictate the care, not the doctor.
- Cost the excessive amount of fees that you have to pay for simple things, everyone's getting a cut and you're paying for each little thing everyone does, a line item for each thing.
- Cost going up.
- Cost.
- Accessibility for low income people.
- Cost.
- It's complicated; the paperwork has gotten terrible. I had a stack of bills an inch thick, and trying to match the bills with the insurance was too much; when you're not feeling good, you don't want to do that.
- Cost.
- Too many people are on Title 19.
- Cost of medicine is terrible.
- If you don't work for a company, insurance is expensive.
- High cost.
- I feel that some of those that are not able to get good health care haven't put in their best interests to get it.
- Cost of the insurance.
- That we don't have one and let us hang out to dry.
- Not being able to offer it to everyone.
- The doctors have such high malpractice insurance, they quit; paperwork is difficult for them.
- The premiums and deductibles seem to always go up.
- The cost.
- Medicare doesn't provide prescriptions or dental care with or without supplemental insurance.
- Cost.
- The insurance company has the control of what the customer can have done.
- Everybody's not treated equal. Whether you've got money or whether you don't, or your race or nationality, your not treated equal. It shouldn't make any difference how much money you have; there's some people that can't afford it.
- Affordability by small business owners and self employed to be able to pay for health care.
- Cost.
- Availability.
- We don't have a national health care system yet.
- It doesn't help enough people. It's better than it has been, but it doesn't extend to enough people. When I think of national health care, I think everyone should be able to take advantage of it; and that's not the case.
- Expensive.
- We have so many people who are not insured.
- The cost.
- Paperwork.
- Some folks just can't afford to go.
- Lack of affordability of healthcare insurance.
- Too many opportunities for providers to overcharge. Whether it's paid for insurance or private, they come up with some pretty ridiculous figures for the care that's provided; too many opportunities for the padding of expenses and charges.
- A lot of people don't have health insurance.
- The cost; both what the doctors pay for malpractice insurance, and that people are forced to pay for insurance.
- The lack of funds for low and middle-income families who need it; plus the homeless.
- The doctors are only worried about money and insurance. It's about money, not about helping people
- I believe that everyone in health care is compensated too much.
- We have to pay too much for those that are illegal.
- Too many people trying to get a free ride.
- Too many people who are being missed.

- The cost of healthcare and prescription drugs in general, is too much.
- Expense.
- The cost.
- The difference of access depending on economic status.
- Nothing
- Affordability for people who are borderline eligible; people who can't afford healthcare, but who's income is just above the line for eligibility.
- The cost of anything with the medical field.
- Price.
- Money again; can't pay premiums and can't pay bills.
- Not enough coverage for everyone, especially for the poor.
- People sitting in offices filling out papers deciding what medical care people need, rather than our doctors.
- The cost.
- There are too many kids who are uninsured.
- That the government wants to get involved in it.

Q8: Do you have other concerns about the health care system that we have not already covered? IF YES: What are your concerns?

- I think that drug companies have too much control. They'd rather see you take something for illness than a vitamin to help you stay healthy.
- I think primarily the high cost of prescription drugs and the profits they make. People today who are retired and on a set income; will they be able to afford the high costs of prescription drugs in the future?
- Medicare could be more up and up on the fraud I don't think the doctors and hospitals should charge as much as they do.
- The only concern I have is the cost, and most people can't afford it without insurance.
- I think it should be more available to the young and elderly.
- If you have a centralized location for all the health info in the country, it can be easily abused. Because of the very nature of the organization, they are more likely to be for the organization than the patient. I don't think the government should be involved, that should be the individual and the employer; I'm for small government.
- To break out of the stalemate that the country is in all talk and no action. we're not getting any action, just talk
- The health care that we have to pay for pharmacy. People that don't use drugs should not have to pay for people that use them.
- We need to change the ways of billing throughout the system; it can be very frustrating.
- The biggest problem is lawyers and malpractice. We shouldn't over treat, and over test; it is ridiculous.
- I think there are too many insurance companies running things.
- We need a lot more help for the young
- Everything is out of price; the working person is not getting enough money and the premiums that they're paying are way too much. The hospitals and all of them are all overcharging as far as I'm concerned.
- Greed in the private insurance sector, and I believe in a national health system.
- 1: availability and monitoring of organ and tissue donation. 2: Disparities of what doctors are reimbursed depending on where they practice medicine at; so it's hard for rural areas to keep doctors. And 3: we have a drastic shortage of psychiatrists; the mental and substance abuse people are not covered like ordinary people.
- We should concentrate more on preventative care rather than giving people medicine to improve the condition of their health.
- It's a screwed up mess. Health care in this country is messed up. You should get someone to take care of the mess. You have to target indigents and get those that cannot afford health care. Make sure health care is available for kids for teeth and vaccines.
- I'm pretty well covered, but I'm concerned a lot of people don't have health care because of their wages and income.
- As a nation we need to talk about why a doctor needs to be a millionaire; there's a ton of the money in the pipeline that's not warranted.

- The cost of everything has gone up. The smaller hospitals in Iowa get shortchanged by the federal government for Medicare reimbursement. The assumption is the cost of living is less. They don't pay the doctors here the same as the ones in New York or wherever.
- I get concerned about the population aging; it's going to be overwhelming. The health care needs they think they need or that they want; who are the people who are going to be making the definitions for these things?
- When my husband dies I won't get it any more, so I'll have to get on Title 19. That's the way John Deere works; when he goes, the insurance goes. So I'm trying to have enough money for when that happens, but it'll be hard.
- That the government is going to try to get involved more than it already is. Too many cooks spoil the broth, everybody has a opinion about what is needed, and a lot of people don't have a clue.
- I think the doctors are ripping off the Medicare system.
- The government programs for low income people; you have to give up everything in order to get help. The Medicaid system in Iowa is like that; you have to be totally destitute to get approved for any help.
- The mental health system is not worth a damn. People with mental health problems end up in jail
- I am not in favor of the national healthcare plan being discussed.
- If you have a surgery and you have to go get a procedure done sometimes your insurance coverage doesn't cover you because it stops before the surgery needs to be done.
- I think the government already does enough with running Medicare and the post office. The government promises more than it delivers and they don't need to make any more programs. I would like for the government to stop running healthcare and buy vouchers for people who are below the poverty level to make sure they are covered.
- From my standpoint Medicare is 20-30 years behind the times in care and their billing processing.
- Just the cost and there just isn't any. We can't find it, not even if we could, unless you work for someone who has it. It should be mandatory; if you are employed you should just automatically get insurance.
- It's too costly for people who do not have good coverage.
- I think that we are slaves to pharmaceutical companies and insurance. That is whom the government pays attention to.
- Don't want it to be solely government controlled.
- The insurance companies need to be regulated in some way. And non-profit hospitals need to be regulated. But it can't be a government thing to provide healthcare.
- I think that it is going to be a bigger problem than social security. It is going to be a real hard thing to provide insurance for everyone.
- The whole role of the pharmaceutical companies, the cost of drugs, and getting FDA approvals. I think pharmaceutical companies have undue portion of influence in setting health care standards. The cost of drugs, how much the pharmaceutical companies are actually spending to make them, compared to how much they are sold for.
- I would like to understand, if I went to the hospital, what the health care system would financially help me with because that's where the cost is the most.
- A lot of people I know can't afford health insurance.
- It's way too expensive.
- Very interested in stem cell research, due to the loss of my husband to cancer. I'd like to encourage wellness through preventative care.
- We depend on private insurance. The private insurance company is a profit-making endeavor. That leads to a direct conflict of interest on health care. Families can worry about health care and not the money, if the insurance works; otherwise, you've got a bad system. There are no costs for health care in other countries; they don't have the ability to deal with it...they say.
- The way the health care system is run right now and I can't choose the best and the greatest doctors I want to see.
- Insurance companies have the upper hand in talking about physician's fees and what will or will not be covered.
- I think it should be managed better than it is, more cost efficient. If you go to a doctor, sometimes they have you take two or three tests that are repeats; you should do it in one. I feel there's too much duplicate going on, everyone is afraid of malpractice insurance so they're covering their butts, doing these tests over and over.
- I'm concerned. Were drifting towards a socialist form like Canada and I don't want to see that happen here.
- Issue of chronic disease concerns. Prevention and education a reward to those who choose healthy life style choices.

- Research, is the money going toward, developing new medicines. There are a lot of medicines available in other countries that are not available in the U.S.
- Some alternative medicine is not covered under regular insurance, and it should be.
- It's a private profitable organization and people who are not trained and licensed are making the decisions about what others need instead of the professional doctors and health care industry.
- I think my biggest concern is we don't have a national health system like Canada. I'm on a fairly small retirement and we don't pay heavy taxes, it'll cost someone, probably people like me, they say they'll tax the rich, but people like me will be paying for it.
- Find some way of insuring quality standards and making sure that medical errors don't occur.
- Doctors have to raise their malpractice insurance and as a result it is harder for people to pay for their insurance.
- All the industries are putting it on to the employees; they don't want to pay, they say it's too costly. I have a feeling most people depend on health insurance as part of their wages; they don't have the income to buy it on their own.
- I think that Medicare has been greatly mismanaged. We have an elderly neighbor who signed up for a plan but they never took out the money, so she has a big bill; that's really bad management.
- I do not want socialized medicine; it doesn't work. People from Canada come down here for operations so they don't have to wait.
- I would like to see the drug companies and insurance companies accountable.
- No one person is going to do it. The democrats and republicans are too busy bickering about it.
- I would like to see something that caters a bit more to the self employed.
- They talk about a national health care program; we don't want one like Canada, where the doctors can't make much money. They say to the doctors in Canada, you can only make a certain amount of money then your done; so they practice most of the time in New York or Miami. Germany's health care is way on top, but they regulate what doctors or hospitals charge per visit, but it wouldn't happen here because of the AMA and the democrats and republicans in congress are paid off by the AMA and the hospitals.
- I do not think that they have freestanding surgery centers or clinics that are not owned by physicians. I also think the current reimbursement situation system for Medicare is unfair and that some physicians don't get reimbursement at the same rate as other physicians in other states for example, Iowa ranks 49th in medical care reimbursement.
- Back down to who is paying for it.
- My greatest concern is honesty in the billings.
- Drugs should be included in Medicare, and there should be price limits on drugs.
- As a nurse, I think health care is very expensive for what we get. It does not go to who's working in the health care industry; it goes to the drug companies, and I think those people need to be regulated.
- Healthcare it should include like the eyes, vision, glasses, and things like that that are normally not covered. There's more to healthcare than the general practitioner. Healthcare should be the entire body not just bits and pieces here and there.
- Too much of insurance money goes to shareholders and executives.
- My main concern is Medicare and Medicaid might be used by crooks for their own advantage.
- I wish it was nationalized like Canada.
- In the current system we are paying more to cover people who cannot afford it.
- I think that there should be reimbursement for research and development.
- I think it should be private, not public. Which means I'm not in favor of a one size fits all programs; it should be left to state agencies, not the federal government.
- High cost of prescriptions is outlandish.
- I'm concerned that the providers not be excluded from making a living wage.
- I think we all should have the right to the most excellent kind of coverage.
- I have concerns about the children that aren't being covered, and the discrepancies between the wealthy and the poor. I have concerns about the diet that many people in America have that brings on illness. There is a lot of preventive care that is not being covered by health insurance, and needs to be.
- The new Medicare prescription plan is not working that well; too many holes in it. At times they will pay and at times they won't. Medicare only wants to pay for generic drugs; some times those can cause serious side effects in people.

- I believe in socialized medicine, as in other countries, and the government should be responsible.
- The people who need it, that don't have it.
- Yeah I have a real concern about the government taking over healthcare; whatever the government touches it destroys.
- The waste and cost of health care. Were paying way too much for healthcare because of the waste
- Why don't they go to Europe and see about socialized medicine. It would be better than this (ours). I think everybody should be covered.
- There are a lot of families with no health insurance that need some kind of coverage.
- Inflation of cost that doctors bill to insurance companies verses people without insurance.
- It's mainly the cost, and people getting coverage. To me insurance companies are running away with the costs on things. The profits are very high and people can't get coverage for things they need. Where's the money going? I think what's happening is healthcare's getting so expensive for employers, and employees that need it.
- The cost for my children and great grandchildren; are they going to be able to afford insurance? We have such an array of things, such as Mir, that I think are overdone and are there just to generate revenue.
- I don't believe that illegal citizens should be allowed health benefit.
- If the doctor that is taking care of you is able to refer you to a professional that can take care of you.
- Employers need to provide their employees with coverage that is acceptable, not just coverage that is not too much out of pocket.
- Healthcare for elderly people is a concern.
- There is no private enterprise that will make sure that people who have no resources to pay for medical insurance are actually taken care of.
- I do not want it going national. I don't want the government telling me what to do, what doctor to go to, or what operation I can have or not.
- The high cost of premiums.
- Prescriptions prices are outrages. Hospital room prices are outrageous. Doctor's office calls are outrageous. And when someone sues a doctor or hospital there should not be a cap on what they receive as a settlement. They need to educate more doctors from this country and quit importing the doctors from India and other places. I want a doctor that is educated from the American, English or France system; I want to know the doctor is well educated.
- People are not spending money wisely. There is more TV's than people as far I'm concerned. Credit cards are ruination.
- Very good statements there. Well designed survey.
- I think that greed is too much of a factor. I think that it's a shame that all the county homes of many years ago were eliminated. I think they did a lot more good than they realized.
- The government is interfering with what the doctor should be doing. Just because a person isn't insured doesn't mean they are not important.
- We pay for a lot of things that we should not pay for; abortions, providing drugs to drug addicts who keep more people hooked. We bail too many people out; people have to be responsible. Whenever it's "we" that means government, and that means us. I don't want to be responsible for others life styles which lead to poor health.
- That the senators and House of Representatives and government officials get the same treatment for social security as everyone else. Also, I disagree with all of people coming in to our country and expecting us to learn their language.
- I have a problem with the way Medicare pays out to the central U.S. I work for a small county hosp and we don't get the reimbursement high senses areas do meaning the east or west coasts.
- Keep the government out of it.
- Being able to get health care when you need it whether we are working or not.
- I am tired of paying 20 dollars for aspirin. The cost of things that you get at the hospital are outrageous.
- It's quite expensive if you don't have insurance.
- The long hours they have to work which puts people at risk.
- It is frightening where I am at. The thought of me having to provide my own insurance is daunting because of my wife and two kids. It is all my responsibility as a father and husband. My wife is a stay at home mom.
- Medicaid and Medicare supplement should be available to those that need it.

- The democratic push for universal health care is my main concern for the health care right now I think universal health care is no good.
- Equality, people who need can't get it, and the people who have it, don't really need it, to the degree that they get it.
- I think the doctors should have more say in an individuals stay in the hospital.
- I have yet to see a national plan that makes any sense. Instead of raising the minimum wage the same increase should go into a health care fund. Limit the amount awarded in lawsuits and for lawyers.
- I think the special interest groups, and the insurance groups need to be taken out of the medical care.
- I don't know how we are going to get it more effective it just needs to be more effective.
- I just don't want the government to take it over. We want to have our own choices.
- I feel that once you hit a certain age all the extra tests and procedures are not necessary.
- Everybody should have health insurance.
- All the illegal that are getting the free medical care that are costing us an arm and a leg.
- The government should not be involved in it. Too much bureaucracy.
- I am concern that it will only get worst and not better.
- The cost of prescription drugs are too high.
- I think people should be able to buy medicine from wherever they want to. Like Canada. Buyers beware. People shouldn't have to travel to other countries to have certain surgical procedures.
- I am a single parent father. I have state health right now through Title 19(transitional), until I get a better job or the baby gets older. I am working part-time as a dishwasher and they do not offer health insurance. I think woman single parent households get more benefits.
- Just that it costs too much.
- Be careful that we do not move into socialized medicine.
- My concern is that it gets changed.
- It's unavailable to a lot of people.
- There's not enough about prevention of illness too much towards pills and not prevention.
- Different organizations fight each other to keep cost high.
- No you covered it all.
- I think that somebody should look into all these people that don't have healthcare are spending money on gambling TV motor homes. They should be buying insurance. If they are really poor I don't mind. We have Medicaid there's nobody in the country that can't get care. That's what Medicaid is for.
- One of the reasons people that don't have health insurance is because many are wealthy and can pay for their own insurance or healthcare and some people don't think they need the insurance because they never get sick and don't feel they have a need for insurance, some also get healthcare free by just going into a free clinic and it's paid for them and they also send them right from there to a hospital if they need it, that's the reason 45,000,000 people are not insured as they said in the news on TV.
- It's not equal across the board; quality is the biggest setback with it all.
- Just that young people don't have the access to Medicare like we do and it's a terrible expense to them, especially if they live in a rural area like we do and there was an emergency with one of their children and had to be helicopter out, it would be a terrible expense for them.
- People are not taking care of themselves these days.
- Make sure the doctors have license and help people who need help don't keep not helping them cause that looks bad we are not helping our on people.
- For people who are poor, more needs to be done, especially for the elderly, they should not have to use their retirements plans for healthcare.
- Prescriptions for medication should be included in medical insurance automatically. It should be part of the whole cost. Right now it seems like a whole separate plan, as far as mine goes.
- The pharmaceutical industry is the major draw back in the health care system. With their monopolies. Limits should be placed on them so that they shouldn't be such an influence in the government.
- One thing I don't like is there all the red tape if you have a primary care giver like blue cross every time you send in a claim they ask if you have other insurance all the paperwork they send you several bills for different things it would be nice if it was all together.
- I think some of the Medicare for older patients is a little confusing and I wish it was easier to understand.

- Our health care should be provided by our country. We need to help each other.
- I think the current system of allowing unlimited awards on malpractice has raised the malpractice insurance to the point that it is drying up medical services. When they can't afford to practice medicine it is a grave loss to a small community.
- The government is messing around with Medicare and Medicaid. You don't know from year to year what's happening.
- Treatment of the elderly, treatment is not there.
- Political control drives the cost of medicine up 3 strikes your out for people who continually make bad choices cost of care is the problem not quality.
- How the system is working the way it is working when a person is down and out I understand having a system to help but certain individuals are coming into this country and abusing it, I see quite often I can't get financial help. I see other people come in and get it handed over to them. They don't want to be classified as racist.
- It's for what's already in place such as Medicare and Medicaid. Income guideline needs to be reform and revised so more people are eligible.
- Elderly going into nursing home, they work their whole life, and then the homes take every penny from them they have. Make it aware that this is what is going to happen, so people are aware of it and can prepare.
- The 50,000,000 that were spending in Iraq should be spent here to help with some of these problems.
- I wish that mental health was as important as physical health.
- You should know the outcomes of providers who are the good and bad providers, consumer reports of health care.
- Spending a lot of money on people who are going to pass and not spending money on people need help with medical attention.
- The paper work it takes to go through when you need surgery that needs to paperwork should wait priority is the patient the insurance card should be enough to start.
- I don't want the government to run it because they screw everything up everyone should have insurance just not from the government.
- I don't like this limbo I'm in I've always worked and now I'm in this mess because I got sick.
- My concern is it's getting so darn high priced I don't understand why a dr. Can charge \$40,000 to take out a tumor. I guess it's good if he can do it well, but that's expensive every day I hear of people charged tens of thousands for surgery, and the medicines are expensive, but I don't think socialism is the answer because then you don't have a choice.
- I feel that too many illegal aliens that are taking too much of advantage of health care.
- People need to be educated or told it's not a free ride it's like everything else you have to buy it you can pick and choose Dr.'s if the government runs it.
- Health care should cover physicals.
- In the event that you need emergency transportation to a health facility it is not covered by Medicare or supplemental health insurance, I just had to pay 12,400 dollars for an emergency helicopter ride to put a stint in my heart and I had to pay for the ride.
- I have concerns about the pharmaceutical industry, they're getting all the bucks and we're all suffering. They're getting the money and we're struggling to afford the medicine because the big drug companies don't want to miss out on all the money. They're interested in the money, not helping people. It should be more regulated so it can't happen.
- The government takes it over, so that we can have healthcare for every citizen in this country.
- More natural medicine.
- The further people are away from personal responsibility, the more problems you have.
- If you want to call it a system. It allows too much room for providers that are not conscientious about the job they do with the dollars they extract from the public-- a few bucks for checking over someone or a careless diagnosis. There are health care providers who choose the profession because of the bucks that are there, and those that are concerned about the patients. The less than conscientious ones get as much money as the others who aren't, I don't know what can be done about it.
- Back in my day, if you had a c-section or some other kind of operation, you had to pay for it by the month. We all had to pay our bills. What I had to do, they should have to do; we worked for everything.
- Medicare; if they haven't paid into it, such as illegal aliens, they should not be entitled to it.
- Too expensive all the way around.

- There seems to be a de specialization where general practitioners are required to do more than they can handle.
- My grandmother has Alzheimer's and I want to know why they aren't doing stem cell, there is technology out there and I'm wondering why we aren't using it. The federal government needs to allow that program to go forward.

Q10: Who would you trust to create a new health care system for the nation, would you say

- A mixture of groups together sharing information.
- Group of doctors with input from government people.
- Qualified think tanks and qualified people who would know partisan connections.
- It kind of has to be most all of them, not one individual or group. They all have to have a hand in it.
- Not the insurance companies or the government it should be the health care providers, doctors, and midwives.
- Not sure.
- Comprised of individuals from the other groups.
- General population.
- The people.
- I'd say the ordinary working person because the ordinary working person has something to say, but not the 'non-working person' because non-workers want something for nothing.
- Group that would be composed of all the groups you just mention, consumers, and people on it from other countries that are more advance than we are in the field of medicine.
- A private entity, like a private commission of some sort.
- A bunch of groups would need to get together and decide
- Anyone but the federal government.
- The public.
- No idea.
- Canadians.
- Insurance companies.
- I'm not familiar with all of that, no.
- I'm on Iowa's council for human services, and we are responsible for Medicaid. Volunteers that have studied the issue should play a role.
- It would have to be a consortium.
- People in my community.
- A combination of government, health care officials and non-profit groups.
- People that are not professionals.
- Hillary Clinton is going to help.
- One that is created by people from different walks of life; no government people. A combination of health care professionals and regular people who have problems getting coverage so that it would be well represented.
- Pick a wide variety of people; rich, and poor. Pick a little bit out of each category, except the illegal.
- Combination of all the organizations.
- Don't trust any of the above.
- I don't know of a particular group, but just some other group.
- Community.
- We should have it set up like Canada.
- A mix of those; not one by themselves.
- I would leave it just like it is.
- Non partisan private group not affiliated with any party or insurance companies.
- Depends on the group. A mixture of all of the above.
- Don't know.
- The market place. If people want a certain type of insurance then let the people choose the kind they want through the market place.
- Does not have a name for a group, but not the government.

- I would trust the people who are actually paying for health care.
- A consortium of all the above. No one group of those has enough knowledge to do it. It needs to be all of them looking it over and actually working on it, then arguing about it.
- Some community group.
- All these groups.
- Specially appointed panel of experts.
- I'm not sure; it would have to be a combination of groups.
- A more diversified group of the ones you just listed.
- Possibly others.
- Just a group that is actually voted upon by the people.
- A combination of the groups.
- I don't know.
- Establish groups that will be willing to volunteer their time.
- Possibly.
- A professional in the government
- No group in mind.
- A group of everyday common citizens, medical experts, and economists; no one particular group.
- Just not the government.
- I don't know just any other group than you listed.
- From overall group not just one group so you can have different perspectives.
- A combination of many groups not just one specific group.
- Myself.
- Combination of all those excluding the government.
- Don't know.
- I think they are all needed equally.
- A combination of businessmen and government.
- Public forum.
- I don't know, non profit.
- The American people.
- Consumers of health care.
- An organization of private individuals that won't be bought out.
- A combination of some of those you mentioned earlier.
- State government.
- Working class blue collar workers not politicians.
- It needs to be a combination of all those groups.
- No specific group in mind.
- A combination of all.
- Working man.
- Combined effort.
- Patient advocacy groups.
- Someone to oversee insurance companies.
- People in general.
- A group that would govern insurance companies.
- Private institution.
- Don't know.
- Individuals have to be the ones responsible for their healthcare.
- Each state should have their own health care system.
- The unions like UAW, workers groups.

Q10A: I'm going to describe an organization that is working with the American public to design a new national health care system. This organization is non-profit and non-partisan, meaning it is not affiliated with any political party, any government agency or any medical or insurance group. It is made up entirely of citizens like you and experienced professionals. Would you trust this type of organization to shape a new healthcare system for the nation?

- Open end.
- I'd have to know who and what their experience and knowledge is.
- I'd need to see the proposal.
- I would have to know more about it.
- I would have to look over it first.
- Not unless I knew those professionals; we are becoming a land of non-trust.
- Possibly; I'd feel better if I was sitting there so I could hear what was being talked about.
- Maybe.
- It depends on who the individuals are. They don't have an agenda, but they may not be intelligent.
- I would have to know more about the health care system.
- I think when you have any group making a decision, you just don't get enough of an opinion and they could overlook something.
- There needs to be a tremendous debate. I would listen to all sides.
- If they didn't have any connection with insurance or pharmaceutical companies, yes.
- I would trust them to have input, but would I trust them no.
- Possibly; kind of hard to know for sure unless you know a lot more about it.
- I'm not sure.
- I would certainly be interested in their efforts, and encouraging.
- I'd like to know who the professionals are and what walk of life they're from.
- I would have to have more information on this new health care system before I said yes or no.
- It all depends what organization you're talking about. I hope someone steps up that knows what they're doing. I'm getting by, but I do read that people are not getting medical care and the gap is getting wider. The government should ensure that people get medical care; I don't care which party does it, just that they do it. They can quit their bickering back and forth, the Congress and White House; none of them want to take responsibility, it's just a blame game.
- It would be an excellent way to get input but it would not be an appropriate format for a final decision. It would have to involve and be done by professionals, hospitals, business people and probably academia.
- I would want to know who is behind it; more details. I'd like there to be doctors on it and have a big voice on it and at least as many Republicans as Democrats.
- I have to think about it more.
- It depends on what this new organization comes up with. You can't expect me to say yes or no without seeing what they are actually proposing.
- It depends; I would have to see their platform, research, where the money is coming from, who their beneficiaries are, and who is financing them.
- Don't know anything about them, and they don't have a track record.
- It depends; if they start to form it, who is in the organization?
- Probably, along as we we're included along the way.
- If it was I, I don't think I would have the appropriate background to make decisions. If the group had diverse backgrounds, like expertise in certain fields, then I would be in favor of it.
- I want to know more before I say go ahead.
- Need to know more about the professionals.
- Possibly. I would have to see what this new organization came up with.
- I'm a little wary of nonprofits because they sometimes promote agendas that are questionable. You have nonprofits like hospitals that don't pay income tax. They buy doctors out and that way they get tons of money. They buy his business out and the doctors work for them, and they take a percentage of his profit and don't pay income tax.

- Will have to know what their goals are first.
- I would have to learn more about it.
- If general public had a good say as well as professionals.
- It would have to have oversight, and have accurate information on costs.
- I think that's a good start, but they need more.
- It all depends; people would have to know who is involved.
- I would have to know more about it; what are the criteria for making decisions? And what are they shaping their views and opinions on? There's always all these polls and surveys and if no one asks me I'm not going to trust my health care on some system developed from that.
- I have to know more about the makeup of the individuals within the organization and how they're being funded. It sounds like a good plan; I just need to know more.
- If it also includes health care professionals.
- As long as it is presented to the people and people can have input into it
- I'd want to read and hear more.
- I'd have to know more.
- Because I don't really know I don't have a definite answer for that one.
- Depends on how well I know about the people that are planning this.
- I don't know what it is.
- No info given.
- I would have to know more about the organization.
- Possibly, maybe.
- If I knew more about it.
- I would need more information.
- I would want more information about the group before I decide.
- No comment.
- It's getting to the point were you cannot trust anybody, so I just don't know how to answer it. I don't know whether I would or not.
- I don't think all those people would get a program together that would work.
- If there is oversight by the politicians, and the plan they came up with.
- Because don't know anything about them.
- Depends on who the professionals are and who the persons are that are classified just like me.
- Because there's so much of this non-profitable stuff that winds up being profitable by certain people and the money never goes where it's supposed to.
- Some people may not be informed enough to decide policies.
- Need to see the proposal.
- Depends on who the people are and what their interests are in developing the system.
- I would like to see it first, to see if it has potential.
- It depends who is coming up with the plans and what's going to happen.
- What kind of program they came up with.
- If I trusted them or not; their character.
- It is nice that it is non-profit, but it must have knowledgeable healthcare professionals who know about medical procedures.
- Depends on who is in it. I want to know who the people are.
- I wouldn't want any one organization to say what it's going to be recommendations should be voted on by the public.
- Depends on what they offered.
- I'm not in a trusting mood anymore. Don't know who to trust anymore.
- I would hope but it would have to come from a number of different agencies to offer their expertise.
- If it includes healthcare professionals.
- Only if it was overseen - the government needs to protect the law if it's in private hands there is too much of a chance for scamming.

- If there are any ulterior motives. Who it's made up of.
- They need some representative from the health field so they will know what they're doing.
- Because I know nothing about this organization.
- I'd have to know more about it.
- You would have to go to their meetings and listen to what they recommend or suggest.
- Need more info to judge it, I trust anyone who will provide for the people but you need to get more info about the program.
- I generally don't trust, period. I don't look at the next guy to have my best interests at heart.
- Because you can't always trust your neighbor to have your best interest in mind.
- I have to read the fine print
- It would depend on who is involved. Who the people are.
- I would like to see what they could offer, and be evaluated.
- I need to see the plan.
- A lot would depend on who's in on it, I judge people by what they look like their eyes, how they speak. I have a 6th sense on things. I can usually tell who is lying.
- I would need more information, if they could research and make people aware of what their options are and not in to the money but making the health care system better for the people who can't afford insurance.
- Add business because we have too many free loaders.
- Not sure.
- Need to know more.
- I would have to know more about them.
- Depends on qualifications of people.
- Possibly, I'm not sure they would know all of the ins outs, needed.
- I can't think over the phone right now.
- I have to see it in action in action first.
- I would have to meet them.

Q11: What do you feel would be the top three most important elements of an ideal health care system? PROBE UP TO 3

- Preventative care like vitamins and exercise (alternative medicine)...go green (clean up the environment for better health...more emphasis in grade schools for healthy life styles.
- Organizations that could tell you what was wrong with you.
- Good access for chronic care patients, like diabetes. Get care for people with virtually no cost; generic medicines have virtually no cost. Effectively determine end of life treatment for people; somewhere like 1/2 to 2/3 of health care cost is the last six to ten months of life.
- That all doctors have to accept all forms of insurance plus Medicare and Medicaid.
- Easy access for everyone.
- Oversight on expenditures...better control of hospital charges... And people should be somewhat responsible for their health care.
- Two tiered for citizens, and one for non-citizens. Two programs, more prevention.
- Availability; there have to be health care professionals in every area where they're needed. I live in a small town and there's a clinic with limited hours. For health care we sometimes have to drive roughly forty-five minutes. I'm sure there are areas with less care.
- Your real concern is whether the federal government makes the healthcare premium 100% tax deductible; that way everybody could afford it. I think the reason it's so high now, is so many people are not paying for it.
- Less government interference.
- Tiered cost structure. Making sure that everybody gets the quality coverage they need whether they can afford it or not; the same thing with prescription drugs and testing. You often hear that doctors are getting more money and cheating the insurance companies; everyone should play fair and not be greedy.
- Choosing your own doctors.

- Personal accountability for your own health, access to information and education, and shared financial responsibility.
- Insurance would pay the health care providers in a timely manner, which they don't. That you should pick your own health care provider, and you, not them, should have a say in your care.
- Compassion, organization, information, and complete openness.
- Everyone should have access.
- 24 hr access.
- Lower premiums. And hospitals won't help you unless it is something major.
- That people would have to be more responsible for their own health care. That they should buy their own insurance like car insurance. That it needs to be more affordable.
- More insurance coverage. It doesn't cover everything; like prosthetic limbs, cancer, Parkinson's, and MS. More doctors in these areas; more research.
- It would help everybody.
- Prevention care accessibility, to doctors, accessibility to facilities.
- Universal accountability, universal access, and consistency of quality. Universal accountability means same standards on how money is spent are applied everywhere. Quality means there is no high or low end, it is the same medical system.
- To be able to choose which insurance you want.
- 1: ability to be seen by specialists. 2: to see specialists without getting a referral. 3: to know the costs of a specialist up front.
- National prescription plans. Specialized clinics for the seriously ill.
- Minimize the power that the pharmaceutical and insurance companies have.
- 1: being able to pick and choose the doctors that you want. 2: rapid service; not having to wait.
- Preventative insurance coverage should cover diseases like cancer and make sure that the health care system is more in control on how the money is spent.
- Availability of transportation in getting to the doctors.
- You should be able to get to a doctor when you need one.
- Patient needs to have say in what type of coverage. Patient has as much input as anyone else.
- Get the physician you want. Choose the method of your healing; if you wanted to use alternatives like new experimental cancer drugs.
- As equitable as possible; I don't know if that's cost effective or not.
- It should be fair to all. If you break your arm in Chicago, the care and the cost should be similar to California. Sometimes people are denied coverage. There are people that have had cancer and their policies have run out leaving them destitute; that shouldn't happen. The prices of pharmaceuticals should be brought down to the way they are in other countries like Canada.
- Responsibility of the individual to get health care, accountability on how money is spent for health of unemployed, and balance in paying doctors, who shouldn't get too much money.
- Covers hospitalization for all conditions, choice of doctors, and not canceling insurance for preexisting conditions.
- Make sure that children have dental care, and physical therapy. Physical therapy is covered by my insurance, but I can't go to a chiropractor.
- You could choose which hospital and doctor to use.
- Better mental health
- There should be care specifically for children as well as the elderly. There should be care more based on the people and their needs. I am all for preventative care; the sooner you catch some thing, the lower the cost it will be to fix it.
- The right to choose which doctor or hospitals you can go to.
- Be able to have the drugs you need, to go to any doctor or specialist, and not have to be OK'd by insurance company.
- Making sure there is preventative care for children.
- The coverage; it should be very good, and pay for your medicine and anything you need. It has long-term disability, pays for prescriptions, and has a low deductible like \$50 or \$100.
- Being able to choose whatever doctors they want.

- More people insured control by doctors rather than government.
- Put a cap on the cost, it's unreal.
- Money should be spent wisely.
- Health care when you get older, because they paid into it when they were working, and making sure no matter what your illness is, you pay the same amount. And that people pay for health care, it's not just free, or pay a portion of it through a job or something.
- Accessibility choice of physicians.
- When you have an emergency and need an ambulance, that you'd be able to get it. It costs a lot
- To make sure there is prescription coverage. And to make sure that the amount of money you need to pay doesn't eat you alive.
- Availability more training for physicians.
- Preventive care coverage.
- Accessibility.
- Timeliness; to be able to see the people you need to see and not having to wait.
- The coverage and the providers you can go to.
- Treat problems before they become major.
- Plenty of health care professionals. Some places don't have enough doctors
- Helping the elderly. Help fund it.
- Being able to see your own primary care physician. I think there should be a cap on lawsuits for malpractice; lawyers are walking away rich.
- Prescription drugs must be covered so that everyone can afford them. Like the VA; the government pays a lump sum and buys them at a discount and disperses them.
- People select the coverage they want or can afford, free of government regulation.
- Accessibility, information.
- Needs to be easy.
- It has to be available for those who need it.
- And the government doesn't run it.
- Have a fine \$\$\$ for any special treatment.
- Pay the research professionals less money.
- Employers need to do things to help their employees.
- Choice of doctors.
- Accountability of the people running the system, whoever that might be. If there's a problem with regulating the coverage for people, just to make sure that someone is held accountable.
- Responsiveness; quick reaction to a health care need. Accuracy; correct diagnoses.
- I think doctors should provide great follow up care for their patients.
- Equality; because you have more money doesn't mean you should get better health care.
- Be able to choose which doctor I want to go to; Medicare is very difficult.
- Good prescriptions.
- Choose my own doctor. I want to be able to go to a specialist if my doctor and I think it's necessary.
- Being able to have high quality care for everyone. And so that the insurance companies cannot tell you who you can go see; you can see anyone you want.
- Emergency room availability for everyone. Catastrophic illness should be covered. There should be some means for children to be immunized.
- I think people don't understand it. And you have too much technology, that's for sure! I believe a lot of sensible usage would be the top thing. Not government controlled.
- Something different than we have now. I'm fed up!
- Be able to go the doctor (general practitioner) of our choice.
- People donate money for research and they're not coming up with anything. The majority of the bill should be paid for by insurance company. Better health care for elderly and military.
- No particular group (doctors, etc.) Should have the power to create a new system on their own.
- Availability.
- Accessibility; making people aware that it's there.

- Government regulation of how much they can charge. For a particular thing, like surgery, they can only charge so much. If a doctor has so many offenses in violation of the AMA code, such as incompetence; if it happens three or four times, they pull his license. And the public needs to have access to all hospital files on doctors; how many times he's been reprimanded, how many people have died under his care, etc.
- Should be easily accessible.
- Research and innovation, full disclosure of finances, and records of what the doctors have done.
- Less red tape to get to your doctor.
- If the doctor doesn't know for sure, he'll tell you so you can get a second opinion.
- People get to choose who is taking care of them and keep track of where the money comes from.
- Enough professionals to give you the kind of care that you need; more staffing.
- Have insurance. Good pharmacists. Insurance.
- We also have to include the mind. We must include the entire person and body not just bits and pieces.
- Again they have to close the gaps on the age requirement for programs like social security. Allow all ages to be apart of a program.
- Timeliness; you can get the services when you need them.
- Lower deductibles and a wider range of what health care covers, like surgeries.
- Information on prevention. Don't feel insurance don't pay for prevention waiting period to see if insurance will cover.
- Accessibility to appropriate doctors. Emphasis on prevention. Children are covered.
- The same standard of care for everyone and readily available; easy access, as far as people not having to wait in an emergency room for eight hours.
- You should be able to choose your doctor; freedom of choice.
- I am not sure how I would word this, but being accountable as a part of a non -partisan group and being accountable to a third party so to speak..
- Implementation; how it is distributed or carried out. Cost; how much will it cost the individual. Will it raise my taxes to pay for everyone? Quality; are they going to have to wait two hours or fifteen or twenty minutes. That's the problem they have in England and Canada, the doctors have no incentive, the systems broke.
- Success oriented.
- Cutting down on administrative waste.
- Someone who is non-biased.
- Research done on curing diseases. And looking into alternative ideas, such as diets and exercise, instead of technical stuff and research or the cure for the illnesses.
- More employers provide insurance. The providers also should have a decent living wage.
- Timely care; if someone needs treatment they can get treatment, no long waiting lists. It's not rationed.
- Coverage for the elderly, too. Coverage for the disabled.
- It goes back to people having the overall control and having these doctors stop this malpractice and be held accountable.
- Preventative medicine/ eat less.
- Types of treatment; if you have to have chemotherapy, you would be able to get it.
- Total coverage for your medical needs.
- Equality in the care no matter who you are.
- Immunization for all children. Preventative procedures, like yearly check-ups. Improving the diets of Americans.
- Accuracy; patients given the right medicine and the right amounts. Procedures are not up to standards.
- Research into preventive cures for diseases.
- Cover pre-existing conditions, and experimental procedures.
- Quality of care.
- 1: elderly medication without the confusing system. 2: young people, 19 to 22 years old, that aren't covered.
- Ability to choose own health care provide.
- Choice and general availability.
- Persons treated as an individuals.
- Freedom to choose your own doctor.

- I believe the healthcare providers should be amply compensated. I believe our healthcare system should cover all aspects of health. All aspects of healthcare need to be incorporated into it.
- Ability to choose your doctor and coverage.
- Have doctors available. Funding to back up the doctors, etc.
- Honesty with the doctors. If we had honesty from the top down we wouldn't have to pay so much.
- Cost effectiveness, best care for the patients.
- If you're an illegal citizen, it shouldn't be available to you.
- Easy access.
- Prevention.
- Availability so people can get to it.
- Easy access, and dependability (the doctors being honest about everything, the price, and the risk involved).
- Accessibility.
- 1: all business provide health care services for all full time and part time employees. 2: Keep cap on cost of all health care services.
- Organized; people still get what they need, but it's in a systematic way.
- Wide range of types of coverage including dental and vision
- That you choose your own plan.
- Where a person could pick their doctor or where they want to go.
- Choice
- Do more research (more medical in certain areas).
- Preventive care more access.
- The ability and convenience to get to doctors and hospitals in the area.
- Health care for elderly people.
- Responsibility; people try to live a healthy life, don't smoke too much, and don't eat too much.
- Non government regulated.
- People having the choice to see what doctor they would want to see, and people having a choice in prescriptions.
- Get rid of insurance.
- Preventive care and having a doctor available when you need a doctor.
- I want to be able to choose who I go to.
- Take care of people that are in dire need of it.
- Preventive.
- Emphasis on prevention.
- Accessibility.
- Small kids; there's a lot of them in Iowa. They aren't covered and someone was saying we should have Medicare starting at 55 instead of 65 and I really can't think of a third one. Someway to keep the people from getting too fat; that creates a lot of illness.
- Eliminate all the confusion. Everyone has an idea on how everything would work. There's so many answers; it's too confusing.
- You can always get what you need.
- Continuity.
- No care that is needed not like breast lifts.
- Cancer research, and research on diseases.
- Accountability.
- You should be able to go to whichever doctor you want.
- Some kind of an as need basis, life or death situation vs. non emergency situation.
- Be able to go where they want to and see the doctor they want to, don't prescribe as many pills for everything.
- Knowing how much you are going to pay in the end.
- Access.
- Consistency, everybody gets the same coverage.
- Being able to go to wherever you feel you can get the best care.

- Being able to choose your own doctor. I think all employers should have to carry insurance plans.
- Access to doctors minimal waiting for surgeries.
- 1. Remove the welfare, portion the sense of entitlement. 2. Less paperwork. less red tape 3. Keep government out of it.
- Freedom to choose who to go to.
- Option of going to the facility of one's choice or lab one wants to go to.
- Choice.
- Control on prescription medicines, pay doctors equally.
- Regulated by people who don't stand to gain financially.
- Honesty, price disclosure, and insurance accountability -doctor says what you need, and the insurance company says what's covered.
- Doctors need to get to know their patients and their families.
- Choose own doctor and hospital, timely care.
- Access to emergency room.
- Go to whatever doctor or hospital we want.
- Being able to monitor it.
- Not making people leave the hospital before they are ready after surgery. Preexisting conditions they won't cover. Sometimes you can't help it.
- That health care would be more available to people that need their health care studied or looked into.
- Children to be covered and taken care of as well as elderly and the poor.
- Limit lawsuits against doctors to keep expense down.
- Availability to Americans only not illegal immigrants thirdly: choice of medical care/ doctors and hospitals
- Everyone who comes to a health place should be treated the same no matter how much money they have, they should all have access to the same services.
- Affordable insurance...better testing of drugs.
- Less bureaucracy.
- Affordable prescription drug coverage.
- Children have health care, too. They should not be able to put riders on things like psychiatric care, or if you have high blood pressure or liver disease.
- Availability, it trickles down form larger cities to other areas.
- Getting the best services for your money. When you pay for something you get what you pay for, not a lot of extra stuff you don't need to pay for. Generic is as good as name brand. Not charging more due to location.
- Patients get input on who they choose for doctors.
- Doctors held accountable for their mistakes. better services are just not made available to rich people.
- More access to mental health care.
- Keep deductibles down.
- Preventative medicine.
- Not having to wait. Available to all areas of the country including rural.
- More decisions on who you could choose.
- Everyone should realize it's to their own benefit to work and get health care and not wait for someone to buy it for them.
- Availability to care and choice.
- Accessibility. Equality.
- More friendly doctors.
- People first, money second.
- Easy access follow-up care.
- Run by the government which is honest.
- Preventative health care having prescriptions covered in one package making it easier to see a specialist provider
- Able to choose your own health care provider without HMOs, etc.
- More preventative treatments.
- Facilities that allow adequate technology.

- Access to your own doctor or doctor of your choice and access to the type of care I need for instance surgery in a timely manner.
- A drug program that everyone could afford, especially seniors.
- Trust.
- Reasonable time for treatment.
- Complete coverage and accountability to where the money is going.
- It would work for the working person.
- Check and balance system monitoring insurance fraud and malpractice.
- Preventive treatments like breast and prostate exams, regular check-ups.
- Federal government staying out of it.
- For people to have the services they need effectiveness of treatment.
- Preventive care ongoing care for preexisting conditions.
- To be able to make your own health care plans with your physician.
- Get more than one opinion on who you can or should go to.
- Accessibility, there's a location opened when you need to go to it, emergency care .affordability not being afraid to go to the doctor because you can't pay your bill. Accountability. Making sure the money is spent on health care, instead of lining someone's pockets.
- Education the general public about health care and health care insurance.
- Ability to choose doctor.
- Cost. Try to keep the cost down coverage for as many people as possible. There needs to be some ambition from people to get insurance but if they can't the government should help, it depends on the situation. The quality of care is very important. We need to maintain high standards, improve on the education system, and there's too many abortions now. I don't think doctors should be doing abortions and the difference between the stem cell debate. There should be some changes in the law, they shouldn't be messing with embryonic stem cells because that gets into cloning and killing little embryos.
- Watch over money-prevent fraud.
- Care when you need it.
- Choose your own health care provider pharmacy charges should be rational for charges we need to limit health care for illegal aliens.
- Good access. Portability, to be able to move your coverage from one state to another.
- Where you can choose who you go to see instead of someone telling you who you can see.
- Prescription drug coverage. my choice of where I can go for my healthcare.
- 1. Recess all government restrictions on healthcare facilities and providers. 2. Maximum fee set for all specialty doctors. Surgeons, radiologist and etc. 3. Proper billing for Medicare and a sterile environment in clinics and hospitals.
- Treatments are in accepted avenues of medicine.
- Accountability and location.
- Service available regardless of location choice of doctors.
- Tax paying citizens and employed.
- Being able to see a doctor when you want.
- Personal responsibility, the ability to choose between different healthcare systems.
- Some means of reducing the red tape that's involved. Some clinic in Everett spends more time on paperwork than they do on taking care of patients. Some manner to reduce the labor of employees in creating records that do nothing to heal anybody.
- Patients' choice of what happens to their bodies.
- Accessibility.
- Standard pricing for medication and office visits. You can go to any doctor, not just one.
- Promptness.
- Accountability.
- Honesty; so we know where the money goes.
- Focus on prevention very accessible p you don't have to wait two days to see a doctor.
- Knowledge; health literacy. Doctors and nurses.